

REAL WORLD RESULTS

Global Fuel Retailer Cuts Maintenance Costs by \$900k and False ATG Alarms by 83%



Challenge

C-store spending millions of dollars on maintenance dispatches and losing significant revenue during site shutdowns. No reliable way to diagnose, verify and prioritize ATG alarms efficiently.



Solution

Leighton O'Brien iHUB iAlert alarm management tool, with AI capabilities to filter out false alarms and workflows to escalate high priority alarms, reducing maintenance costs and maximizing site uptime.



Impact

83% ↓
reduction

in false and repeat high-priority alarms

\$908,900
saving

in maintenance costs due to dispatches avoided and remote issues resolution

Under **7** Minute

average escalation time for high-priority alarms requiring a response

393hr
reduction

in site shutdown time from reduced alarm duration

92%
reduction

in fuel outages; preventing 29,323 gallons or \$102,630 of lost sales

"The ability to review and respond to network wide alarms in real time was not something we could do previously. Having a prioritised troubleshooting team go out to site based off LOB's alarm solution likely averted a quite significant incident."

National Fuel Director

For more industry insights and resources, visit www.leightonobrien.com